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920476-904896

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the application of : Scott, Frank  
Serial No. : 09/846,095  
Filed : April 30, 2001  
For : Method for Adapting a Characteristic of a  
Call Server  
Examiner : El Hadji M Sall  
Art Unit : 2157  
Customer number : 23644

I hereby certify that this correspondence is being transmitted  
to the above - identified examiner at the United States Patent  
and Trademark Office (703) 872-9315 on January 26, 2005  
Name of person signing Minnie Wilson  
Signature Minnie Wilson

**RESPONSE TO OFFICE ACTION MAILED NOVEMBER 5, 2004**

Honorable Director of Patents and Trademarks  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir,

In response to the Office Action mailed November 5, 2004, it is requested that  
the application be amended as follows:

Attorney Docket 920476-904896

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## BARNES &amp; THORNBURG LLP

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DATE: January 26, 2005

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TO: Commissioner for Patents

EXAMINER: El Hadji M. Sall

GROUP ART UNIT: 2157

Attached: RESPONSE TO OFFICE ACTION MAILED NOVEMBER 5, 2004

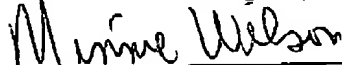
If you do not receive all pages, please contact William M. Lee, Jr. at (312) 214-4800 or his assistant, Minnie Wilson at (312) 214-4829.

## Certificate of Transmission

I hereby certify that this paper for Application Number 09/846,095 is being facsimile transmitted to the Patent and Trademark Office, Mail Stop - (703) 872-9315 on the date shown below.

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January 26, 2005

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